



THE
UNIVERSITY COUNCIL
OF JAMAICA

"Assuring Quality in Higher Education"

16th Annual Quality Assurance in Higher Education Week

**Assuring Quality in Online Delivery for
Higher Education**

**REFLECTION ON CRITERION 6:
HUMAN RESOURCE MANAGEMENT**

Training & Development & Human Capacity Building

Mrs Gennette Clacken & Mrs Ritwa Smith



GREETINGS

HI

WELCOME

HELLO

HOWDY

GLAD YOU'RE HERE

Workshop Facilitators



Mrs Gennette Clacken
Instructional Designer
Caribbean Examination Council



Mrs Ritwa Smith
Director – ICT
Shortwood Teachers' College

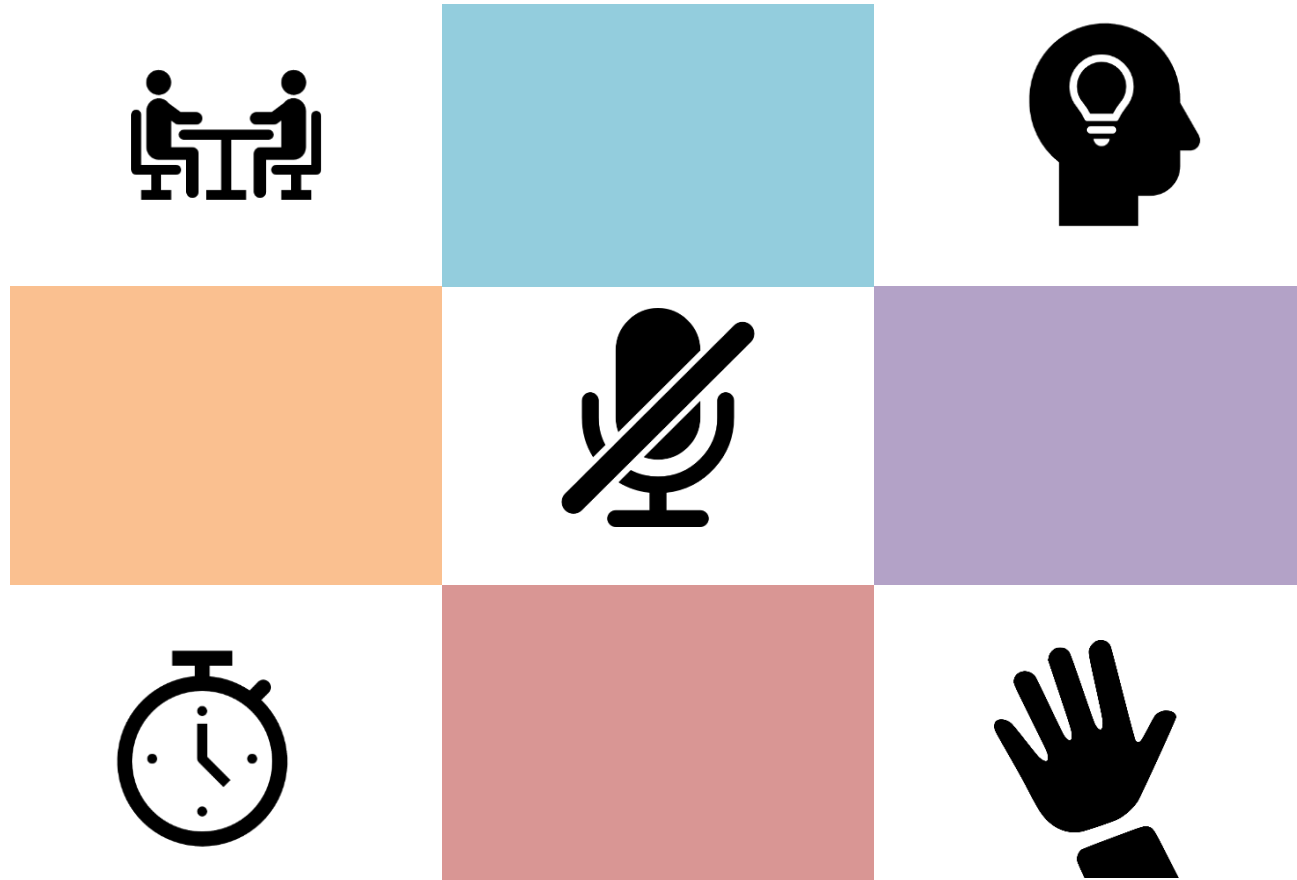
Other Members of the Group

- Dr Jeanette Bartley-Bryan (UTECH/UCJ)
- Ms. Michelle Grant (HEART NSTA Trust)

Tell us about yourself...



Rules for Engagement




Session Objectives

At the end of this session, you should be able to:

- Outline the focus of Criterion 6 in the UCJ Distance Education Standards
- Identify the immediate and attendant issues relating to HRM in ODL
- Suggest ways in which the existing standards relating to HRM may be revised to reflect current issues and trends
- Participate in the UCJ DE Standards development process

Activity 1

☁ Active poll



What would you say is your primary HRM concern as it relates to Distance Education? (Use only ONE WORD to share your answer) 0 0 0

Join at
slido.com
#51624

Activity 2

Share one new HRM challenge that has arisen in your institution since your implementation of more flexible learning (online/blended/distance) strategies.



Background



Criterion 6

HUMAN RESOURCE MANAGEMENT

Scope

The institution has sufficient, qualified and experienced academic, administrative, technical and support staff to meet the mission of the institution for effective and efficient services to learners.

Standard 6.1

The institution has a critical core of qualified full-time academic staff to take responsibility for programme development, delivery, management and related academic issues.

Academic staff members (full time and adjunct) are qualified and involved in programme development, delivery and learner assessment.

Standard 6.2

The institution has, available to all its locations, a core of qualified technical, administrative, and ancillary staff to meet the institution's objectives for student learning at all its locations.

Standard 6.3

The institution has in place a clearly documented Staff Development Policy and activities.

Standard 6.4

The institution has clear and consistent policies and procedures to evaluate staff performance.

Standard 6.5

The institution has clear guidelines as it relates to the rights of the staff.

Activity 3 - Breakout Rooms



In your groups review the assigned standard in Criterion 6 of the UCJ Distance Education Standards (Human Resource Management).



Respond to the reflection questions posted.



Be prepared to share the results of your group interaction.

Activity 3 - Group Presentations





